**FOI 5663**

**Outsourced Transcription**

1. Your outsourced transcription is provided by Prescribe. How many letters or documents are currently outsourced (Monthly/Annually) in total? 40586
2. Currently how many Medical typists does the trust occupy? 0
3. What is the total number of Medical secretaries in the trust? 61

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Department | Number of Lines  FY2021 | Number of Lines  FY 2022 | Price per line  In Pence  (Normal) | Price per line  In Pence  (Urgent) |
| Ear, Nose,Throat (ENT) | N/A | N/A | \* | \* |
| Neurology | \* | \* | \* | \* |
| Cardiology | N/A | N/A | \* | \* |
| Gastroenterology | N/A | N/A | \* | \* |
| Rheumatology | N/A | N/A | \* | \* |
| Elderly Care | N/A | N/A | \* | \* |
| Diabetes/Endocrinology | N/A | N/A | \* | \* |
| General Medicine | N/A | N/A | \* | \* |
| Dermatology | N/A | N/A | \* | \* |
| Haematology | N/A | N/A | \* | \* |
| Oncology | N/A | N/A | \* | \* |
| Lung Oncology | N/A | N/A | \* | \* |
| Paediatrics | N/A | N/A | \* | \* |
| Opthalmology | N/A | N/A | \* | \* |
| Oral Maxillofacial Surgery | N/A | N/A | \* | \* |
| Orthodontics | N/A | N/A | \* | \* |
| Breast | N/A | N/A | \* | \* |
| General Surgery | N/A | N/A | \* | \* |
| Orthopaedics | \* | \* | \* | \* |
| Pain Clinic | \* | \* | \* | \* |
| Anaesthetics | N/A | N/A | \* | \* |
| Respiratory Medicine | N/A | N/A | \* | \* |
| Specialist Nurses | N/A | N/A | \* | \* |
| RAU | N/A | N/A | \* | \* |
| IBD | N/A | N/A | \* | \* |
| Palliative Care | N/A | N/A | \* | \* |
| Urgent Care | N/A | N/A | \* | \* |
| A&E | N/A | N/A | \* | \* |
| MSK, Physio and OT | N/A | N/A | \* | \* |
| Occupational Health | N/A | N/A | \* | \* |
| Audiology | N/A | N/A | \* | \* |
| Fertility Services | N/A | N/A | \* | \* |
| Gynaecology | N/A | N/A | \* | \* |
| Orthotics | N/A | N/A | \* | \* |
| Renal Services | N/A | N/A | \* | \* |
| Radiology | N/A | N/A | \* | \* |
| Pathology | N/A | N/A | \* | \* |
| Sexual Health | N/A | N/A | \* | \* |
| COPD and Pulmonary health | N/A | N/A | \* | \* |
| Labs | N/A | N/A | \* | \* |
| Any Other Services  (Hospital Specific) | \* | \* |  |  |

1. There is a considerable amount of typing outsourced by the trust to Prescribe/Inventasia and maybe other suppliers, could you please fill in the information above so it can be better understood how much transcription is done inhouse vs outsourced by the trust. The table is only for the number of lines transcribed via outsourced transcription. \*
2. Who is the procurement/digital personnel that deals with the outsourced transcription contract? (Name, Email and contact number) Katie Tootill - The Walton Centre NHS Foundation Trust does not disclose individual staff members contact details. You can write to staff using the address attached or alternatively email wcft.enquiries@nhs.net asking for your correspondence to be forwarded on.

\* I confirm that The Walton Centre NHS Foundation Trust holds the information you have requested. However, I am unable to provide you with that information as I consider that the following exemptions apply to it:

Section 43 (2) – Disclosure would, or would be likely to, prejudice the commercial interests of any person

This information is exempt from disclosure under Section 43(2) of the Freedom of Information Act 2000 (FOIA). We cannot provide information requested as your query on the grounds that the withheld information would, or would be likely to, prejudice the commercial interests of any person (an individual, a company, the public authority itself or any other legal entity).

In order to apply section 43(2), the public authority must satisfy itself that disclosure of the information would, or would be likely to, prejudice or harm the commercial interests of any person.

Public Interest Test

To use this exception, we are required to undertake a public interest test. The matters which were considered in applying the public interest test are as follows:

Factors in favour of disclosure:

• It would enable the public to better scrutinise the public monies spent.

• It would ensure the tender process was open and transparent.

Factors in favour of withholding:

• Withholding the information protects the commercial interests of the suppliers.

This response therefore acts as a refusal notice under section 17 of the FOIA.